

APTEAN IN HEALTHCARE

Medworxx Patient Flow - Respond - Verdiem Surveyor

WHAT IS APTEAN?

Aptean is a leading provider of mission critical enterprise software solutions. We build and acquire industry-focused solutions to support the evolving operational needs of our customers. Our solutions help over 6,600 organisations stay at the forefront of their industries by enabling them to operate more efficiently, thereby ensuring higher customer satisfaction.

Aptean was launched in 2012 by Vista Equity Partners, a \$14 billion private equity firm focused on investing in software and technology-enabled businesses that can be transformed using Vista's tried and tested operational improvements. To form Aptean, Vista acquired companies with leading enterprise software brands including Ross, Pivotal, Respond, Factory, Axis and Made2Manage which today make up Aptean's core product offerings.

Since 2015, Aptean acquired multiple companies to increase its solution landscape: Vision, AssetPoint, APS, Worktech, Pathfive, GQ Life Sciences, Coretrac, Computron, Vadim, USTI, Stone Orchard Software, Medworxx, Verdiem, Diamond, Tempest, Yfactor, Apprise, FDM Software, as well as acquiring the Pivotal Productivity Pack from our partner CRM Culture and irms|360.

THE APTEAN HEALTHCARE SUITE

The Aptean Healthcare Suite provides industry-focused solutions for Health professionals. This suite is comprised of Medworxx Patient Flow, Respond's patient advocacy and risk management and Verdiem. Our solutions can help you improve operational efficiency & patient flow (Medworxx), manage your energy consumption and enforce policies for greater energy efficiency to optimise savings (Verdiem), and improve front line patient interactions, speeding case resolution and generating deep, introspective feedback on how you can reduce patient risk within your organisation (Respond).

MEDWORXX PATIENT FLOW

WHAT IS IT?

Medworxx's flagship product, Patient Flow, focuses on helping hospitals meet bed utilisation challenges, by providing a standardised, evidenced-based clinical criteria solution to improve patient experience while reducing wait times and length of stay. Software-enabled patient assessments conducted daily, in less than two minutes, help ensure that patients are receiving the right care at the right time in the right place. The Patient Flow platform includes three operational solutions (Clinical Criteria, Forms and Assessments, Bed Management) which work together to provide real-time analytics that assist with addressing patient throughput and capacity management challenges. Medworxx also provides hospitals with learning management and document management tools to help support healthcare requirements in compliance and education.

BENEFITS

- Integrates CUR, SAFER & DTOC
- Drives action based on evidence
- Provides transparency into systemic delays
- Ensures compliance & rigour
- Manages demand & capacity
- Reduces unnecessary stays & risk to patients

RESPOND

WHAT IS IT?

Respond provides the healthcare industry with a scalable complaint and feedback management infrastructure to improve the patient experience. The system provides extensive management information to drive change and improve business practices and patient satisfaction.

Our experience shows that patient complaints handled quickly and resolved effectively give healthcare organisations the opportunity to make amends, reducing the likelihood of further action being taken. To reduce the risk of adverse incidents occurring, healthcare organisations must analyse patient complaints to uncover possible system failings and trends. Respond will provide you with the tools to ensure that all complaints are captured and managed effectively.

Respond provides a healthcare solution that will provide you with the ability to capture, process and analyse:

- Clinical and non-clinical adverse incidents
- Patient complaints
- Medication errors
- Staff related incidents
- Health and safety
- FOI requests
- Routine access requests

BENEFITS

- Efficiently capture, process, resolve on and analyse every piece of patient feedback, whether negative or positive, from all channels
- Consistently aggregate, analyse and act on patient feedback, moving toward a more proactive patient experience management programme
- Analyse patient experiences to identify and act on hidden trends to improve customer experiences

VERDIEM SURVEYOR

WHAT IS IT?

Verdiem Surveyor is a power management, print analytics and enterprise wake solution. It helps to accurately measure PC and Mac energy consumption, enforce policies for greater energy efficiency, and optimise savings. Verdiem Surveyor delivers the most accurate data on IT device utilisation. The patented solution combines keyboard, mouse, CPU, print network and disk activity to build a highly accurate model of device utilisation that is the only independently verified and validated solution. This reliable information can be shared throughout the company via dashboard reports that provide easy-to-understand quantitative results for dollars saved, energy consumption reduced, and CO2 emissions lowered.

BENEFITS

- Accurately measures energy consumption
- Helps you optimise savings
- Highly scalable platform
- Supports hundreds of devices
- Reduces energy consumption by up to 60 percent
- Provides customers with quantitative results for costs saved, energy consumption reduced, and CO2 emissions lowered

LEARN MORE ABOUT APTEAN

Locations:

EMEA

United Kingdom:	Northampton, Aylesbury, London
Ireland:	Dublin
Czech Republic:	Brno
France:	Paris
Finland:	Vantaa
Germany:	Munich
Poland:	Krakow
Spain:	Barcelona
Sweden:	Linköping, Hässelholm
The Netherlands:	Utrecht

Number of employees:

1,900 +

Target Industries:

Financial & Commercial Services, Process Manufacturing, Discrete Manufacturing, Retail & Distribution, Technology Providers, Healthcare, Public Sector, Life Sciences.

Product Categories:

Supply Chain, CRM, ERP, Data Integration and Monitoring, Business Intelligence, Power Management, Manufacturing Execution, Complaints Management, Hospital Patient Flow, Category and Retail Management, Enterprise Asset Management.

Sample Customers:



Contact us:

To learn more about the Apteian Suite for Healthcare, contact enquiries@aptean.com or call us at our Northampton office: +44 (0)1604 614100.