

# A fully integrated software solution — we've got your supply chain needs covered.

## Analytics & Reporting

- > Customer, supplier and product profitability analysis
- > Above- and below-the-line visibility, including allowances, chargebacks, royalties, and more
- > Real-time drill down access
- > Business intelligence tools with easy report building and sharing
- > Standard and customizable reports and inquiries
- > User-defined alerts, dashboards, and key performance indicators (KPIs)
- > Industry-specific compliance reporting

## Financials

- > General Ledger (G/L)
- > Accounts Payable (A/P)
- > Accounts Receivable (A/R)
- > Proactive credit, collections, and chargeback management tools
- > Financial reporting

## Demand Planning & Purchasing

- > Customer collaboration
- > Point-of-sale (POS) integration
- > Robust forecasting algorithms
- > Product life cycle management
- > Rule-based and time-phased tools to manage long lead times, seasonality, and more
- > Automated alerting
- > Prepayment management

## Retail Compliance

- > Integrated and automated UCC labeling, hangtags, pricing labels, and more
- > EDI (electronic data interchange)
- > On-invoice and off-invoice deduction management
- > Routing
- > Chargeback and other deduction monitoring and management tools

## Portals

- > Customer Portal — real-time order entry, inventory status and customer service inquiries
- > Supplier Portal — online access to update POs, shipment and container info, and more
- > Sales Rep Portal — visibility into customer pricing, inventory, order status, individual territory results, commissions and more

## Transportation & Logistics

- > Fleet management
- > Route scheduling and optimization
- > Integrated shipping rules/interfaces
- > GS1 compliant bills of lading (BOLs) and packing slips
- > Planned BOLs
- > Dynamic routing
- > Shipper rate shopping
- > Multiple carrier support

## Sales & Service

- > Integrated rule-based order entry, including EDI, online and mobile
- > Customer-level credit, collections, pricing, discounting, payment, and other terms
- > Integrated commissions and royalties, including reporting
- > Returns management
- > Allocations and reservations
- > Unlimited notes and remarks

## EDI

- > Fully integrated EDI transaction support
- > Self-managed or Apprise Managed EDI Services
- > EDI transaction monitoring and troubleshooting
- > EDI transaction archival, retrieval, inquiry and reporting
- > 3rd party EDI integration

## Apprise® Mobile

- > Apprise Mobile tablet app for iOS and Android™
- > Order processing and reviewing of product catalogs, inventory, pricing, invoices, and client information
- > Real-time information with Apprise® ERP integration
- > Works offline, with auto-syncing once back online
- > Build orders with multiple units of measure, sizes and colors
- > Pricing is item-specific at the customer level
- > Add images, media, sales documents and files

## Warehouse & Inventory

- > Paper or wireless
- > Flexible bin, zone and location management
- > Directed putaway
- > UCC labeling and other compliance tools
- > Returns and re-orders
- > Lot and serial tracking
- > Inter-warehouse transfers
- > Automated pre-pack and cartonization
- > Cross-docking, lay down areas, and more
- > Third-party WMS integration
- > Direct-to-consumer fulfillment
- > Third-party WMS integration

## Import Management

- > Flexible shipment and container building using a variety of metrics
- > PO, container, shipment and vessel tracking and management
- > PO consolidation
- > True landed cost visibility and management
- > Direct shipments and drop shipping

## Manufacturing

- > Global manufacturing management
- > Production planning and inventory control
- > Supplier interfaces for production monitoring
- > Integrated collaboration and workflow tools
- > Optimized for consumer goods

## Solution Architecture

- > Service oriented architecture (SOA)
- > Microsoft® .NET framework
- > Application programming interfaces (APIs)
- > Operating system (O/S) independent
- > Multi-company, location, lingual, and currency
- > Web services

## Risk Management

- > Database performance tuning
- > System monitoring and management
- > Database replication (on-premise or hosted)
- > Data storage and retrieval
- > Full disaster recovery services

## Services & Support

- > 24-hour live help desk
- > Local support for Asian operations
- > Best practice, business process re-engineering
- > Ongoing, proactive consulting and business process reviews

- > Implementation and training
- > EDI partner relationship management including setup, monitoring, and troubleshooting
- > Value-added services in Asia for factory management, sourcing, and more