

# ONYX MOBILE

ONYX CRM ON ANY DEVICE, ANYTIME AND ANYWHERE

## DATA SHEET

### ONYX ANYTIME, ANYWHERE

Onyx Mobile enables you to access features from Onyx CRM while on the go. Onyx Mobile will allow users on both Android and Apple platforms to access new and improved features, such as advanced search, and mapping integration. Onyx Mobile also offers many advanced features such as Click to call, Click to e-mail, Image upload as well as Signature Capture and Barcode scanning capabilities.

### ACCESS MADE EASY

With Onyx 7.8 we have updated the search features to allow seamless access to your records from any device. The innovative search feature enables users to have a more thorough and complete search experience. The application will allow users to quickly access their recently added contacts and incidents with a “favorites” feature. The new search feature will also allow users to modify current customers’ details such as addresses, phone numbers, and e-mail addresses. Users will even have the ability to create new customer profiles. With the added Drill Down feature, users can view customer details, history and monitor tasks so they can take action directly in order to make updates.

Each user now can subscribe to the Navigator Bookmark or queries which will show up automatically on any device. Another new feature added in 7.8 is the ability to launch work flow scripts directly from a record. Moreover, since Onyx Mobile is connected directly to the Onyx CRM database, users do not have to worry about manually syncing their updates.



