



Vishandel Klooster live in 4 months with Foodware 365 from Aptean

CASE STUDY | VISHANDEL KLOOSTER

Customer Details

Fish retailer Vishandel Klooster in Enkhuizen, the Netherlands, is specialised in smoking, filleting and processing of eel, mackerel, salmon, herring and trout. As a supplier of daily fresh food, Vishandel Klooster has to deal with very specific requirements of its customers.

Industry

Food & Beverage

Aptean Solution

Foodware 365 from Aptean

Challenges

- In need of a proper product tracing system
- Very specific requirements of its customers

Benefits

- Better management of her processes
- A notable increase in efficiency
- A great collaborative effort between the two parties

Fish retailer Vishandel Klooster in Enkhuizen (the Netherlands) is one of Schouw Informatisering's customers, and is specialised in smoking, filleting and processing of eel, mackerel, salmon, herring and trout. As a supplier of daily fresh food, Vishandel Klooster has to deal with the very specific requirements of its customers, which in turn means they have very specific requirements for their ERP system. Jac Tijssen and Milou Klooster talk about the added value of the Foodware 365 from Aptean package and the pleasant collaboration between Vishandel Klooster and Schouw Informatisering.

Jac Tijssen, Commercial Director at Vishandel Klooster, states they have been looking for a proper product tracing system, which could benefit the company in several ways. 'Vishandel Klooster would like to benefit from financial aspects, meaning we would like easy insight based on proper reports and sound financial overviews. In addition, it is in the customer's interest that we supply correct SSCC labels, and also reading the EDI system in the Schouw package is important to us.'

Increase in efficiency thanks to Foodware 365 from Aptean

Vishandel Klooster has better management of her processes thanks to the company-wide ERP solution supplied by Schouw Informatisering, consisting of Microsoft Dynamics in combination with Foodware 365 from Aptean. Jac Tijssen explains the added value of choosing this solution: 'The added value of the package is a notable increase in efficiency; everyone is clearly and demonstrably working with the package within their scope. This results in a complete overview and will eventually lead to a clear financial picture.'

Quick implementation, live in 4 months

The implementation of the system is completed within 4 months by the combined Schouw and Vishandel Klooster project team. Milou Klooster, IT Manager at Vishandel Klooster, is excited: 'The implementation was a wonderful collaborative effort with Schouw, we worked well together. The team consisted of only women, who were well-matched. Everyone knew what they had to do, their specific tasks, which resulted in a quick and efficient schedule for go-live. This meant we also made quick improvements business-wise.'

The proper foundation for continued automation

Thanks to the support provided by Schouw Informatisering during the entire project, a proper foundation for continued automation within the company is created. Milou Klooster: 'Our goal for this project was to digitize everything, from the order processing system to the production area. We selected Schouw to aid us in this process because they are specialized in this type of work in the food industry. They were able to give clear recommendations on which steps to take in which order. Schouw continues to help us complete stages of automation and enables us to expand in order to be able to grow.'

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Jac Tijssen
Commercial Director

Schouw Informatisering is the perfect partner

Vishandel Klooster is now completely future-proof, thanks to Schouw Informatisering and Foodware 365 from Aptean. Jac Tijssen concludes: 'During the picking process we evaluated Schouw as a partner. Mostly because they are already working in the food industry and have several other fish industry clients, Schouw was the perfect partner for us.'



Schouw Informatisering is part of the Aptean family of mission-critical, industry-specific software solutions. Aptean's purpose-built ERP and supply chain management solutions help address the unique challenges facing process and discrete manufacturers, distributors and other focused organizations. Aptean's compliance solutions are built for companies serving specific markets such as finance, healthcare, biotech and pharmaceuticals. Over 5,000 organizations in more than 20 industries across 54 countries trust Aptean's solutions at their core to assist with running their operations. To learn more about Aptean and the markets we serve, visit www.aptean.com.