

Paragon fleXipod from Aptean

Paragon fleXipod from Aptean is an electronic proof of delivery system that streamlines mobile data capture processes and provides real-time job status visibility, allowing fleet operations to improve customer service, operational processes and mobile workforce productivity.

Streamline Your Delivery Process

Designed as a flexible, customizable software solution to suit your exact business needs, fleXipod offers a range of user-configurable options to optimize delivery data collection and enhance customer service.

fleXipod provides:

- **Versatile On-Site Use Cases** – Improves operational efficiency for any mobile workforce carrying out on-site services such as deliveries, collections, installations and service calls.
- **Configurable Job Data Collection** – In addition to standard signature proof of delivery, forms can be configured to force compliance from the application user to ensure relevant data is captured and processes are consistently followed.
- **Real-Time Job Data Updates** – Capturing job data in real-time allows your office-based teams to better manage mobile workforce activity, on-site processes and customer service.
- **Easy-to-Use Mobile Application** – Compatible with any Android device, the fleXipod mobile application offers a familiar format to facilitate quick and accurate data capture from field associates.
- **Customer Communication & Tracking Features** – Send automated updates to end customers, including pre-delivery SMS messages with tracking portal links and emails with POD following a completed delivery.

Benefits

- Proactively respond to delivery issues, alleviating customer dissatisfaction
- Replace on-site paperwork with quick and easy mobile app workflows
- Allow customers to track their delivery online using a dedicated tracking module
- Integrate fleXipod with ERP, CRM, order management and invoicing systems to push relevant proof of delivery data wherever it's needed

Your Drivers and Operational Team: Always in Sync

flexipod gives you powerful tools to help ensure successful deliveries. The central console and mobile application work in tandem to deliver unparalleled insight into the entire delivery process, in real-time.

Improve Productivity

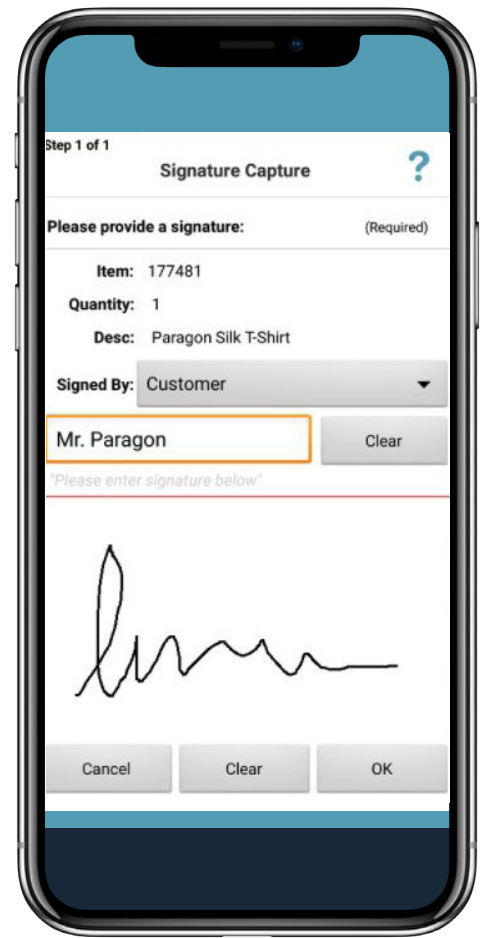
The flexipod central console receives real-time data from drivers using the flexipod mobile app. Track your drivers against plan, send individual or group messages and view details of any pending or completed delivery (including signatures and uploaded photos).

Respond Quicker to Customer Issues

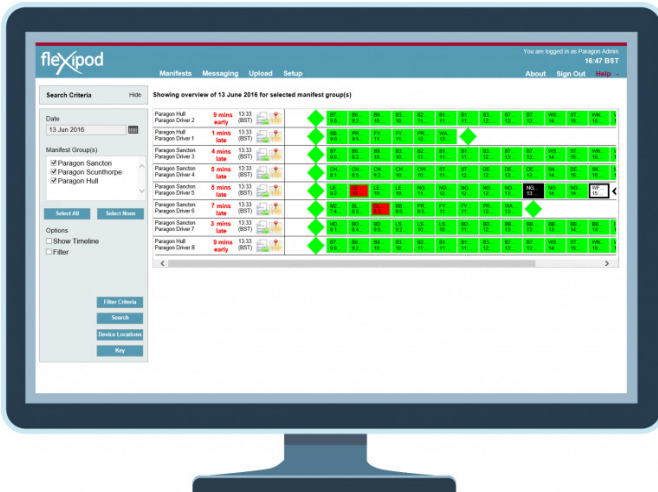
Your operational team can set parameters to alert them when certain conditions are met. If your driver reports a missing item or a failed delivery, for example, your team can be notified so they can immediately begin working on a resolution or reach out to the customer to set expectations.

Make Daily Tasks Easier

flexipod doesn't just remove the cost and hassle of dealing with traditional delivery paperwork. Drivers can also use the app to record routines such as pre-departure tasks, installation reports, risk assessments and safety protocols.



Drivers can use the flexipod mobile app to take pictures of a delivery, document customer signatures and even record data specific to your business.



Your operational team can use the central console to monitor deliveries and respond immediately to any issues that may arise.

Paragon
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About Aptean

Aptean is a global provider of mission-critical, industry-specific ERP and supply chain management solutions. Over 5,000 organizations in more than 20 industries across 54 countries trust Aptean's solutions at their core to address their unique challenges and assist with running their operations. To learn more about Aptean and the markets we serve, visit www.aptean.com.

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