A fully integrated software solution — we’ve got your supply chain needs covered

**Compliance Management**
- Integrated and automated UCC labels, hangtags, pricing labels, and more
- Fully integrated EDI (electronic data interchange)
- Chargeback and other deduction monitoring and management tools
- Control and non-control state requirements

**EDI**
- Fully integrated EDI transaction support
- Self-managed or Apprise Managed EDI Services
- EDI transaction monitoring and troubleshooting
- EDI transaction archival, retrieval, inquiry and reporting
- 3rd party EDI integration

**Analytics & Reporting**
- Detailed margin analysis into customer, supplier and brand-level profitability analysis
- Above- and below-the-line visibility, including allowances, chargebacks and more
- Real-time drill down access
- Business intelligence tools with easy report building
- Detailed market penetration and opportunities through placement tools
- Define and track incentives by date range, sales volume, reps, teams, etc.
- Standard and customizable reports and inquiries
- User-defined alerts, dashboards, and key performance indicators (KPIs)
- Compliance management including BDN, VIP & TradePulse reporting, gallonage, taxes, depletions and more
- Track business performance by territory, sales rep, customer and product
- Integrates with DI Diver and other 3rd party tools

**Financials**
- Integrated general ledger (G/L), accounts payable (A/P) and accounts receivable (A/R)
- Proactive credit, collections, and chargeback management tools
- Financial reporting
- Fintech interface
- Delinquent account management
- Automatic bank reconciliation
- Manage billbacks for samples and depletion allowances
- Integrates with Excel and other 3rd party tools
- Tools help you reduce, resolve and recover chargebacks

**Sales & Service**
- Integrated rule-based order entry, including EDI, online and mobile
- Bill & hold
- Customer-level credit, collections, pricing, discounting, payment, and other terms
- Integrated commissions, allowances and reporting
- Returns management
- Allocation, reservation and restriction management
- Sophisticated pricing, deals, and promotion tools
- Sample management
- Unlimited selling notes, images, wine reviews and remarks
- Integrates with 3rd party remote sales order entry solutions
- On-premise and off-premise management
- Customer and product specific pricing, discounting and incentive programs
- Attach unlimited sales and tasting notes, images, reviews and more

**Demand Planning & Purchasing**
- Customer collaboration
- Point-of-sale (POS) integration
- Robust forecasting algorithms
- Rule-based and time-phased buying tools by customer forecast, seasonality, sales history, trends, and more
- Depletion allowance management
- Automated alerting

**Customer & Supplier Portals**
- Fully integrated and rule driven
- Real-time order entry, inventory status and customer service inquiries
- Secure anytime, anywhere access for sales reps, customers, and partners
- Simplified, automated deployment
- Flexible development tools make it easy to customize the look and feel of your e-commerce presence
- Filter-based search options for personalized results

**Apprise® Mobile**
- Apprise Mobile tablet app for iOS and Android™
- Order processing and reviewing of product catalogs, inventory, pricing, invoices, and client information
- Real-time information with Apprise® ERP integration
- Works offline, with auto-syncing once back online
- Build orders with multiple units of measure
- Pricing is item-specific at the customer level
- Add images, media, sales documents and files

**Solution Architecture**
- Service oriented architecture (SOA)
- Microsoft® .NET framework
- Application programming interfaces (APIs)
- Operating system (O/S) independent
- Multi-company, location, lingual, and currency
- Web services

**Risk Management**
- Database performance tuning
- System monitoring and management
- Database replication (on-premise or hosted)
- Data storage and retrieval
- Full disaster recovery services

**Transportation & Logistics**
- Fleet management
- Route scheduling and optimization
- Bills of lading (BOLs) and packing slips
- Compatible with 3rd party tools including RoadNet

**Warehouse & Inventory**
- Paper or wireless receiving, putaway and picking
- Flexible bin, zone and location management
- Directed putaway
- UCC labeling and other compliance tools
- Returns
- Lot tracking
- Third-party WMS integration
- Inter-warehouse transfers
- Cross-docking, lay down areas, and more
- Reserve, restrict and allocate inventory by customer or representative
- Ship by the bottle or case
- Route scheduling and fleet delivery

**Import Management**
- Flexible shipment and container building using a variety of metrics
- PO, container, shipment and vessel tracking and management
- PO consolidation
- True landed cost visibility and management
- Direct shipments and drop shipping

**Services & Support**
- 24-hour live help desk
- Best practice, business process re-engineering
- Ongoing, proactive consulting and business process reviews
- Implementation and training
- EDI partner relationship management including setup, monitoring, and troubleshooting
- On-premise or cloud-hosted deployment